#### **Overview:**

In contemporary sustainable organizations, adaptability, teamwork, and effective communication are essential for success. Since the onset of COVID-19, businesses have encountered operational challenges stemming from uncertainties in supply chains and rapidly changing customer needs. Therefore, the ability to seamlessly implement change is vital in a business environment. Teams must establish strong collaboration and adopt a business ownership perspective to drive processes. Moreover, team members need to be adaptive and eager to learn new skills to effectively serve the organization.

Effective communication, both verbal and nonverbal, underpins the seamless flow of ideas information crucial for achieving organizational goals. Slow or ineffective communication can reduce profits due to wasted time and effort, causing frustration among team members. Additionally, Artificial Intelligence (AI) technologies, such as ChatGPT and others, are now essential for all businesses, requiring teams to incorporate them. Therefore, individuals must be effective communicators and must use AI for their advantage.

Finally, organizations and teams must focus on sustainability in their operations by reducing time waste, energy consumption, paper usage, transportation, etc. Understanding sustainability and meeting health and safety (HSSE) requirements are vital for all team members.

### **Objectives:**

- Achieve high performance by driving goals, taking initiatives and planning ahead, within and outside of own area of responsibility.
- Act with commitment to the K-Group and its values, taking accountability for own role in achieving wider organisational objectives.
- Build people capability by seeking and participating in opportunities for learning and being adaptable to change.
- Achieve business objectives through teamwork, partnership, cooperation and commitment to a shared vision and goals.
- Build effective relationships and networks by communicating in an open, direct, transparent and trustworthy manner.
- Understand the challenges and risks in using artificial intelligence technologies for business purposes and to use AI in a secure, effective, responsible manner.
- Prevent, address and eliminate HSSE risk as the first priority, to promote the well-being of self, others, society, and environment, and to protect the organisation's assets.

# **Target Audience:**

Mid-Level Managers and Supervisors; Entry-Level Employees; Engineers, HR employees, Executives and Leaders; Entrepreneurs and Business Owners; Professionals in Transition; Cross-Functional Teams; Anyone Seeking Professional Growth.



#### **General Information:**

**Note:** No previous knowledge is required for

this training.

Number of Hours: 6 hours/day

Language: Arabic/English

Training Venue: 4\* Hotel

### **Course fees:**

KD 1,250\* includes:

**Professional Training** 

Refreshments & Lunch

**Training Materials** 

Attendance Certificate from SponenTech Ltd (UK) and InfoTech.

\*Fees do not include accommodation or flight expenses.

#### **Bank Details:**

سم المعهد: انفوتك بيت التمويل الكويتي- فرع األندلس المعهد: بيت التمويل الكويتي- فرع األندلس

قم الحساب: 351010008271 قم الآبيان: KW84KFH00000000000351010008271

#### **Discount Policy:**

- 5% for early registration before: 31<sup>st</sup> Mar 2024
- 5% for group of 5 participants and above

## **Cancellation Policy**

- 100% refund before 60 days.
- 50% refund before 45 days.
- No refund before 30 days.

#### Instructor's Profile:



Dr Ahmad W. Alshaer
University of Manchester,
Former Consultant at
Jaguar Land-Rover, CEO of
SponenTech Ltd UK,
Associate Professor,
Programme Director, and
Author.

Internationally recognised expert in manufacturing and operations management, author of more than 20 international articles and book chapters.

# **Experience:**

Ahmad, who is a fellow of the Higher Education Academy in the UK, has 15+ years industrial and 7+ academic experience and has led many governmental and private projects with value of more than 1 million Sterling pounds and teams of large and small sizes.

He served as a consultant in Jaguar Land-Rover (JLR) and introduced the new "Discovery" vehicle production line and trained more than 20 operators and 5 executive team members. He also created 5 internal standards to govern JLR operations in materials joining and characterisation. He also worked in several R&D companies and has been a consultant for several big companies including BAE Systems, BDR Thermea, Electra, and A&M Barriers.

He was invited to deliver talks in 5 international conferences and industrial exhibitions and authored more than 20 journal articles and book chapters. He also received 9 academic and Professional Prestigious Awards.

Ahmad has a track record in running successful training courses for more than 950 trainees so far, reflected by their highly positive feedback.

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For registration, contact us at: admin@infotechkw.co +96 5900 30544

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